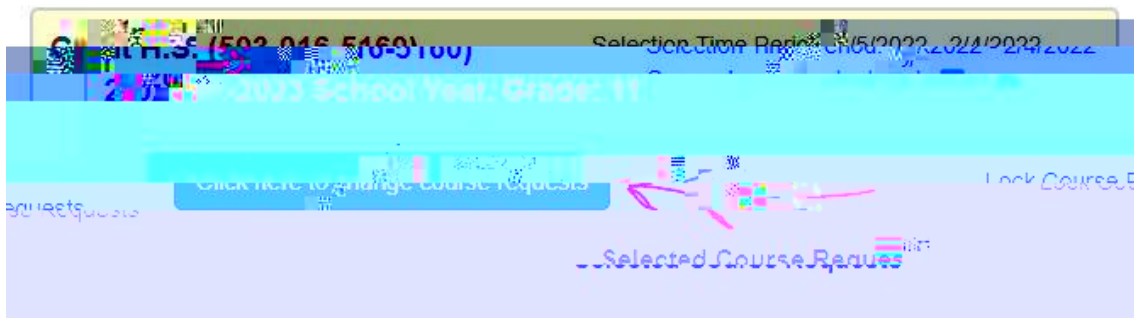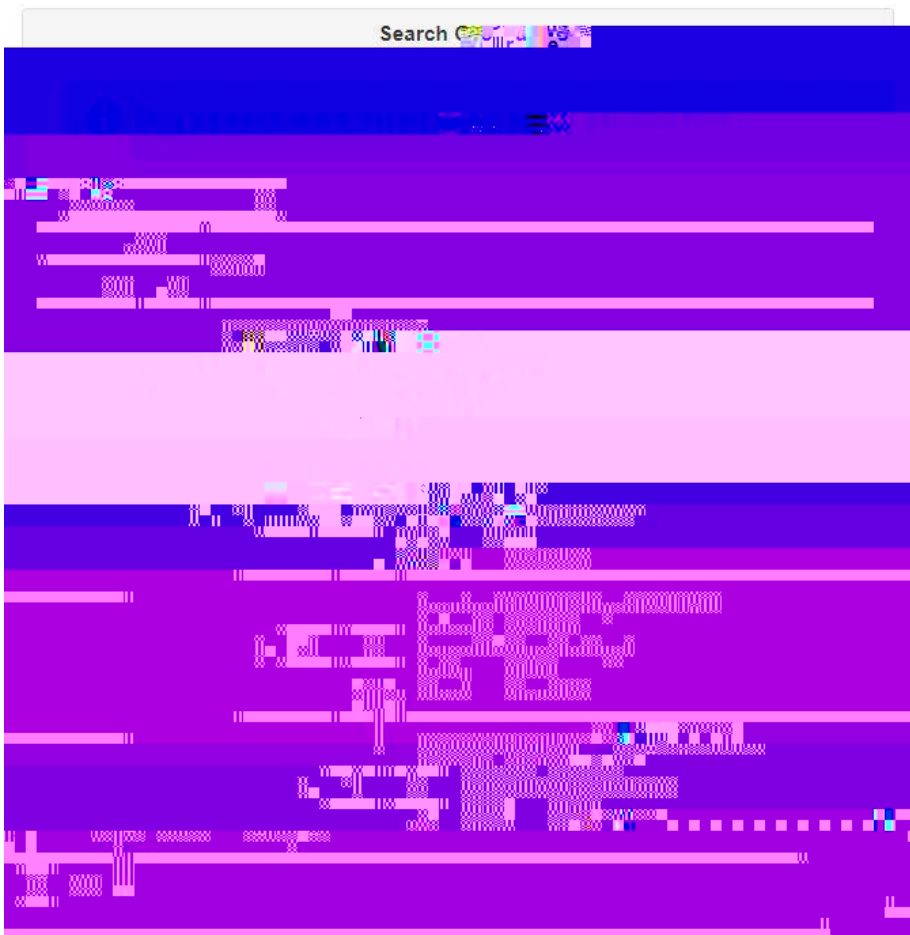# Having issues with your Alternates in Student VUE?

We have received feedback that in certain situations some students are running into trouble with alternate course requests loading in the order of the student's preference. Below is a list of steps you can take to resolve this matter. If you continue to have issues, please reach out to April Martin (amartin2@pps.net) or wait to speak with your counselor later this month.

1.   Click here to go to the Course Request screen

2.   Choose your Alternates

3. Put in all your alternates no matter the order

4. Once you have all your Alternates in Return to the Course Request Summary

5. Now go back into the Course Request screen

6.   Go back to the Alternate Choice area and click and hold the 9 dots to the left of the course and move the class to where you want it in the priority list.

7.   Please understand that we have seen some issues with getting all the alternate classes to go into the order you want them to. If you are still having issues with placing your alternates in the order you want them, then do the follow: